



JERRY L. CLAYTON
SHERIFF

WASHTENAW COUNTY OFFICE OF THE SHERIFF

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MARK A. PTASZEK
UNDERSHERIFF

June 22, 2021

Honorable Mandy Grewal, Supervisor
Pittsfield Charter Township
6201 W. Michigan Avenue
Ann Arbor, MI 48108

RE: Metro-Dispatch Contract Notification

Dear Ms. Grewal:

The Sheriff's Office mission includes the delivery of quality public safety services to the citizens of Washtenaw County, and we wholly support our partner agencies in this endeavor. Our highly skilled Metro Dispatch staff, leadership team, and communication technologies are the foundation of these services. We look forward to moving into our new, improved facility on Zeeb Road in the coming months, continuing our focus on enhancing our emergency communications services and capabilities to the agencies we serve.

To this end, your current contract with the Sheriff's Office for police dispatch services is set to expire December 31, 2021, with the option to renew for one (1) additional year at the current annual cost of One Hundred Forty-Five Thousand (\$145,000) through December 31, 2022.

Assuming you wish to extend your current contract for the one (1) additional year, we write you now to provide adequate notice of likely cost increases for your 2023/2024 budget cycles. Proper staffing, technology, training, policy, supervision, and facility costs are primary elements in the funding framework for contractual services. Accordingly, we are reassessing our cost model to continue providing our partner agencies with the high quality service you have come to expect.

Our efforts in continuous improvement and alignment with our justice and human service partner agencies includes the implementation of an "alternate responder model" that will support police services as well as meet the mental health and other human service needs of our many diverse communities. Although we are still in the initial phase of developing this response model, we anticipate additional training for dispatch staff along with revised policies and procedures to support these services.

Thank you for your continuing partnership in assuring the provision of high quality, cost effective public safety emergency communication services. Our collaboration benefits all whom we serve. It is simply good public policy.

As always, please contact me if you have any questions.

Very truly yours,

Jerry L. Clayton
Sheriff

Cc: Matthew Harshberger, Director of Public Safety
Mark A. Ptaszek, Undersheriff
David R. Halteman, Emergency Services Director

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